

Rapid Relief: Cremer North America's Solution to Triple Pressed Stearic Acid Delays for a Personal Care Client

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At a glance

Our client, a well-known player in the personal care industry, faced a significant challenge in securing an important ingredient for their production: triple pressed stearic acid. This ingredient is essential for their product formulations and is commonly used in products consumers use every day such as cosmetics, skincare products, soaps, and detergents.

About RSPO CERTIFIED:

RSPO stands for Roundtable on Sustainable Palm Oil. A RSPO Certification assures customers that the member has committed to and complied with sustainability requirements.

Cremer North America has been an RSPO member for many years, and its supply chain is RSPO SCC Certified- as are many of our products. You can follow our progress here: rspo.org/members/247



For more information about how Cremer North America can help optimize your supply chain with reliable and sustainable solutions, or to learn more about our contract manufacturing services, visit our website or contact us directly:



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THE CHALLENGE



The client's primary supplier sources their triple pressed stearic acid from Southeast Asia and ships it via sea freight. Due to the recent militia attacks on cargo ships that have caused logistical disruptions in the Red Sea, the lead times for sea freight have been severely impacted. A triple pressed stearic acid shipment would previously take 12-14 weeks to receive, now the client was facing a 16-20 week lead time. This substantial and unplanned delay is a threat to the client's production schedules and market supply.

THE IMPACT



The extended lead times in receiving triple pressed stearic acid not only jeopardized client's production timelines but also their ability to meet customer demands. Unpredictability and delays can cause operational bottlenecks and increase stress to supply chain management, which affects overall customer satisfaction. The client needed to seek out another supplier that would not have these delays and could consistently provide triple pressed stearic acid when needed.

THE SOLUTION



Cremer North America, with its reliable network in sourcing oleochemicals, stepped in and became the solution to the client's supply chain issues. Cremer North America has a strong relationship with an RSPO-Certified triple pressed stearic acid manufacturer domestically which allows Cremer North America to maintain consistent stock with lead times ranging from 3-5 business days. Not only did Cremer North America source triple pressed stearic acid domestically for the client, but Cremer North America was also able to flake, package the triple pressed stearic acid in 50lb bags and 1300lb super sacks, and deliver them to the client.

THE RESULTS



The client benefited from a reliable domestic supply and was able to avoid the prolonged delays associated with international shipments. This stability allowed them to maintain production schedules and meet market demands without interruption. The RSPO certification of the triple pressed stearic acid aligned with the client's sustainability goals and company values, ensuring ethical sourcing and environmental responsibility. The client was impressed with the reliability and sustainability of Cremer North America's supply and has continued with an ongoing partnership for the triple pressed stearic acid needs, gaining a peace of mind and consistency in their supply chain.